



## IMPORTANT PRODUCT ADVISORY

MARCH 1, 2018

**To:** Our Valued and Authorized Distributors

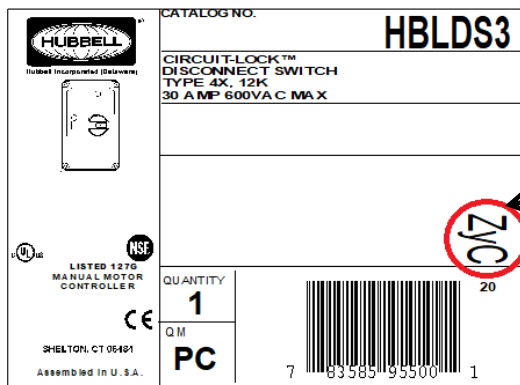
**From:** Hubbell Wiring Device-Kellems ("WDK")

**Subject:** Switched Enclosure On/Off Handle Issue

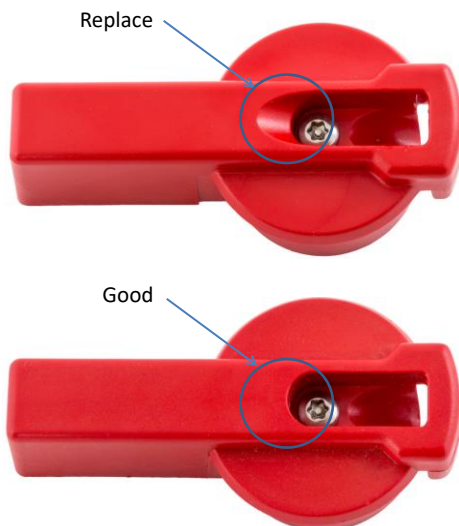
WDK is voluntarily notifying all customers that certain Switched Enclosure products (with part #s and pictures attached hereto as **Exhibit A**) built by WDK from November 1, 2017 through February 7, 2018, (the "Affected Devices"), have a feature that will allow a padlocked device to be energized when using certain sizes of commercially available padlocks. **If you or your customers received devices listed in Exhibit A prior to November 1, 2017, you may disregard this letter.**

While there has been no reported injury, nor has there been reported equipment or property damage to date, WDK is concerned the functionality of the lockout feature may be compromised under certain conditions. The manufacturing anomaly has been corrected, process improvements have been instituted and all inventory was inspected to ensure that all products shipped after February 7, 2018 are not affected.

**For uninstalled units,** the three-letter date codes of the Affected Devices start with either **Zv, Zy, Aa or AcT, AcU, AcV, AcW, AcX**. Date codes can be located on the product packaging as shown in the image below:



**For installed units,** the suspect handle has an identifiable feature that will easily indicate if the handle needs to be replaced. The feature is a beveled scallop located on the top, visible surface of the handle as pictured below:



**Important:** Any package labeled with a red star ★ indicates the product has been inspected and a return is not necessary.

**We request the following immediate actions from your company:**

- 1) **Stop shipping and selling the Affected Devices.** All uninstalled inventories of these Affected Devices should be immediately quarantined and you should contact WDK's customer service department via email at [WDKinfo@hubbell.com](mailto:WDKinfo@hubbell.com) for a Return Material Authorization (RMA) for the Affected Devices as instructed by WDK's customer service team. Please include your account number, catalog number and return quantity for your RMA request.
- 2) **Share this Product Advisory with your customers who purchased Affected Devices.** Your customers will then need to follow item a or b below, as applicable.
  - a. **Uninstalled Affected Devices.** If your customer has any uninstalled Affected Devices in its possession, please advise them to return the Affected Devices through you for a Return Material Authorization (RMA).
  - b. **Installed Affected Devices.** For installed Affected Devices, we have an easy in-field solution that customers can implement involving the installation of a new handle. They can contact WDK's customer service department via email at [WDKinfo@hubbell.com](mailto:WDKinfo@hubbell.com) for replacement handle kits. Customers should include the quantity of kits required and whether the device enclosure is non-metallic, rectangular stainless steel or sloped stainless steel as pictured below; more detailed installation instructions will be provided with the kits.



Non-metallic



Rectangular Stainless



Sloped Stainless

We appreciate your company's help with this important program and we ask that you please direct any questions you or your customers may have to [WDKinfo@hubbell.com](mailto:WDKinfo@hubbell.com).

## Exhibit A

### Affected Devices



HBL330MI4W	HBL432MI3W
HBL330MI6W	HBL460MI12W
HBL330MI7W	HBL460MI12WR
HBL360MI7W	HBL460MI5W
HBL4100MI12W	HBL460MI7W
HBL4100MI12WR	HBL460MI7WR
HBL4100MI7W	HBL460MI9W
HBL4100MI7WR	HBL460MI9WR
HBL4100MI7WRC	HBL5100MI9W
HBL4100MI9W	HBL530MI5W
HBL420MI12W	HBL530MI7W
HBL420MI5W	HBL530MI9W
HBL420MI7W	HBL560MI5W
HBL420MI9W	HBL560MI7W
HBL430MI7W	HBL560MI7WRC
HBL430MI7WRC	HBL560MI9W
HBL430MI9W	HBLMITL
HBL430MI9WR	SE2720A
	SE2730A
	SEHBL3
	SETL3

HBLDS10
HBLDS10AC
HBLDS10RC
HBLDS10SS
HBLDS10SSAC
HBLDS10SSRVFD
HBLDS10VFD
HBLDS3
HBLDS33ACNK
HBLDS3AC
HBLDS3AC2B
HBLDS3ACNK
HBLDS3J
HBLDS3M1
HBLDS3MQ5
HBLDS3MQR
HBLDS3NK
HBLDS3P
HBLDS3PAC
HBLDS3PJ
HBLDS3RC
HBLDS3RCJ
HBLDS3RCP
HBLDS3VFD
HBLDS3VFDJ
HBLDS3VFDNK
HBLDS6
HBLDS6AC
HBLDS6RC
HBLDS6VFD

HBLDS3SS
HBLDS3SSAC
HBLDS3SSMQ5
HBLDS3SSP
HBLDS3SSRAC
HBLDS3SSRC
HBLDS3SSRCP
HBLDS3SSVFD
HBLDS6SS
HBLDS6SSVFD



HBLDS3SSR
HBLDS3SSRVFD
HBLDS3SSRP
HBLDS3SSRPJ
HBLDS3SSRRCP
HBLDS60100SSRRC
HBLDS6SSR
HBLDS6SSRAC
HBLDS6SSRVFD