



Dear Valued Customer,

Attached please find a Voluntary Safety Recall Notice from Fluke Corporation, which you are receiving because our records indicate that we may have previously sold you Fluke Corporation products.

According to the Recall Notice, Fluke Corporation “has determined that certain 374 FC, 375 FC, 376 FC, and 902 FC Clamp Meters may contain a manufacturing error such that a safety protection component may be rendered inoperable. Because of this, there may be severely limited or even no protection provided against arc explosion, burns, or electric shock if hazardous voltage is applied to the terminals while in rotary switch positions not rated for the voltage.”

Fluke Corporation advises you to **IMMEDIATELY STOP** using affected products. Detailed instructions for identifying, registering, and returning affected products to Fluke Corporation for repair, at no cost to you, are included in the attached Recall Notice.

**Tool Division**  
**[tools@northcoast.com](mailto:tools@northcoast.com)**

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February 8, 2021

## SAFETY WARNING! PLEASE READ!

### Important Voluntary Recall Information regarding Fluke 374 FC, 375 FC, 376 FC, and 902 FC Clamp Meters

Dear Fluke Customer,

Fluke Corporation has identified a safety issue affecting certain 374 FC, 375 FC, 376 FC, and 902 FC Clamp Meters ('Affected Product'). As a precautionary measure, Fluke has decided to **voluntarily recall** all of the 'Affected Products' and provide affected customers with free repair.

We are sorry for any inconvenience this might cause you, and hope you'll understand that customer safety is our utmost priority.

**The following 'Affected Products' are being voluntarily recalled:**

Model Name	Manufacturing Dates	Starting Serial No.	Ending Serial No.
FLUKE-902 FC	05/21/2019 – 12/31/2020	46116001SV or 46116001MV	52019999SV or 52019999MV
FLUKE-374 FC	02/23/2019 – 12/31/2020	45243001SV or 45243001MV	52019999SV or 52019999MV
FLUKE-375 FC	03/01/2019 – 12/31/2020	45304001SV or 45304001MV	52019999SV or 52019999MV
FLUKE-376 FC	03/11/2019 – 12/31/2020	45405001SV or 45405001MV	52019999SV or 52019999MV

#### **A. Where to find your product serial number**



If you cannot locate the serial number on your clamp meter, or if the serial number is illegible, please check the back of the clamp meter to find the country of origin molded into the battery door. If it says “Assembled in Malaysia” or “Assembled in Singapore” you should consider the clamp meter an “Affected Product”



All related models shipped from Fluke after 1/1/2021 and with serial numbers not included in the table above are NOT impacted by this recall.

### **B. Description of safety issue**

It has been determined that certain 374 FC, 375 FC, 376 FC, and 902 FC Clamp Meters may contain a manufacturing error such that a safety protection component may be rendered inoperable. Because of this, there may be severely limited or even no protection provided against arc explosion, burns, or electric shock if hazardous voltage is applied to the terminals while in rotary switch positions not rated for the voltage. These rotary switch positions include the  $\Omega$  (Ohms) function for all models and additionally the  $\mu\text{A}$  (microamperes), temperature, and capacitance rotary switch positions for the 902 FC. It is considered foreseeable misuse to apply a mains voltage to the terminals while in any of these product functions. The probability and extent of injury increases as the voltage and prospective short circuit current of the electrical installation increases.

### **C. Product repair:**

**Please IMMEDIATELY STOP using your ‘Affected Product.’** Please return your ‘Affected Product’ to Fluke, at no cost, for repair.

Upon return of your ‘Affected Product’ in accordance with the instructions below, your ‘Affected Product’ will be repaired.

### **D. What you need to do now**

Click on this link – [“Fluke 370 Series Clamp Meter Recall.”](#) Follow the instructions to register your ‘Affected Product.’ Please include your complete contact information, including email address and shipping address. We will send you a prepaid shipping label for the return of your ‘Affected Product.’ Your repaired product will be returned to your shipping address.

Please accept our most sincere apologies for any inconvenience caused by this action and should you have any questions, please do not hesitate to contact us. Contact information can be found at <https://www.fluke.com/en-us/support/safety-notices>.

Sincerely,



Walter Hock,  
Vice President, Fluke Corporation

– Note –

Units in the defined serial number range that had the issue corrected can be identified by a yellow sticker in the battery compartment and the unit container:

